

Summary of Enforcement Actions to Date

	2019	2020	2021	2022	Total
Number of Right of Access Resolutions / Total Resolutions	2 / 10	11 / 19	12 / 14	16 / 20	41 / 63
Total Right of Access Settlement Amounts	\$170,000	\$537,500	\$857,120	\$864,000	\$2,228,650
Total CMP Amounts			\$100,000	\$100,000	\$200,000
OCR Closed First Complaint, Second Complaint Resulted in a Fine	1	6	4	1	12
Complaint Involved an Access Request by or to a Third Party	2	4	4	4	14
Covered Entity Did Not Provide Records Until After Individual Filed Complaint and/or OCR Intervention	2	9	5	9	25
Covered Entity Provided Records Late but Before OCR Intervention			4	3	7
Covered Entity Provided Some but Not All of the Requested Records Before OCR Intervention		2	2	2	6
Covered Entity Improperly Denied Access Request		1		4	5
Covered Entity Charged Unreasonable or Non-Cost-Based Fees to Fulfill Request	1		1	2	4
OCR Took Issue with Method(s) Available to Request Access				2	2
OCR's Investigation Found Violations of Non-Right of Access Requirements			1	1	2
Covered Entity Failed to Provide Records in Requested Format	1				1